

Frequently Asked Questions



Q: What home care program assists individuals under the age of 60?

A: The Ohio Home Care Waiver is the Medicaid Waiver in Ohio that serves the under-60 population who meet the eligibility requirements.

Q: What is the phone number for the county Department of Job and Family Services?

A: Summit County 330.643.8200
Stark County 330.452.4661
Portage County 330.297.3750
Wayne County 330.287.5800

Q: What types of housing are available for older adults?

A: Housing options range from independent living options to adult care facilities to nursing facilities depending on the individual's financial situation and level of needed services. Contact the Aging Resource Center at **330.896.9172 ext. 8440** or toll free **1.877.770.5558** for more detailed information or lists of available options.

Q: Does Direction Home Akron Canton provide emergency services?

A: The Agency does not provide emergency services. An individual interested in receiving services through one of our programs must be screened and assessed to determine eligibility before services are started. If you need service immediately, you may want to contact your physician to see if you would be eligible for skilled services under Medicare/Medicaid. You may also choose to private-pay for services until we have determined your eligibility for our services.

Q: What transportation services are available where I live?

A: Transportation services vary by county and funding sources. Contact the Aging and Disability Resource Center at **330.896.9172 ext. 8440** or toll free **1-877-770-5558** for additional information or lists of transportation providers.

Q: Who should I contact if I want to pay privately for services?

A: Personal care aides and homemakers are available through most home health agencies. You can find the names of these agencies in the phone book or you can contact the Aging and Disability Resource Center at **330.896.9172 ext. 8440** or toll free **1-877-770-5558** for a list of agencies that provide private services that contract with our agency to provide services for individuals eligible for our programs, but also accept private pay clients.

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